

Please fill in all details below so that we may assist you with your return. All fields are mandatory in order for the form to be processed. Either mail this form to websales@blockbasics.co.za or drop it off at our Cape Town Warehouse or Block & Chisel Illovo store. Feel free to contact us at 021 691 0878 if you do not have all of the information needed.

Name of company or person who purchased the item _____ MS MRS
MR CO

Date of purchase DD / MM / YYYY Invoice/document no. _____

Description of item _____

Store where item was purchased reason _____

for return _____

Do you require a collection? YES NO *Please note: collections may be charged for*

Address for collection _____

City _____ Code _____

Contact person _____ MS MRS MR

Contact no. _____

Email _____

RETURNS POLICY

We provide an unconditional return policy on furniture purchased from our website excluding lighting. If for any reason whatsoever you are not satisfied, please return in original, unmarked condition and packaging within 3 days for a full refund less freight. Unwanted items must be returned to the following address in full original packaging:

CAPE TOWN WAREHOUSE
7 Ottery Road, Philippi, Cape Town, 7750
(off Govan Mbeki road at the Philippi Police Station)

GAUTENG
Block & Chisel, 40 Central Avenue Illovo

—
Once we receive the returned product/s, we will issue your refund within 3-5 working days. Please sign below acknowledging that you have read through and accept our Returns Policy stated above.

Date DD / MM / YYYY Signature _____